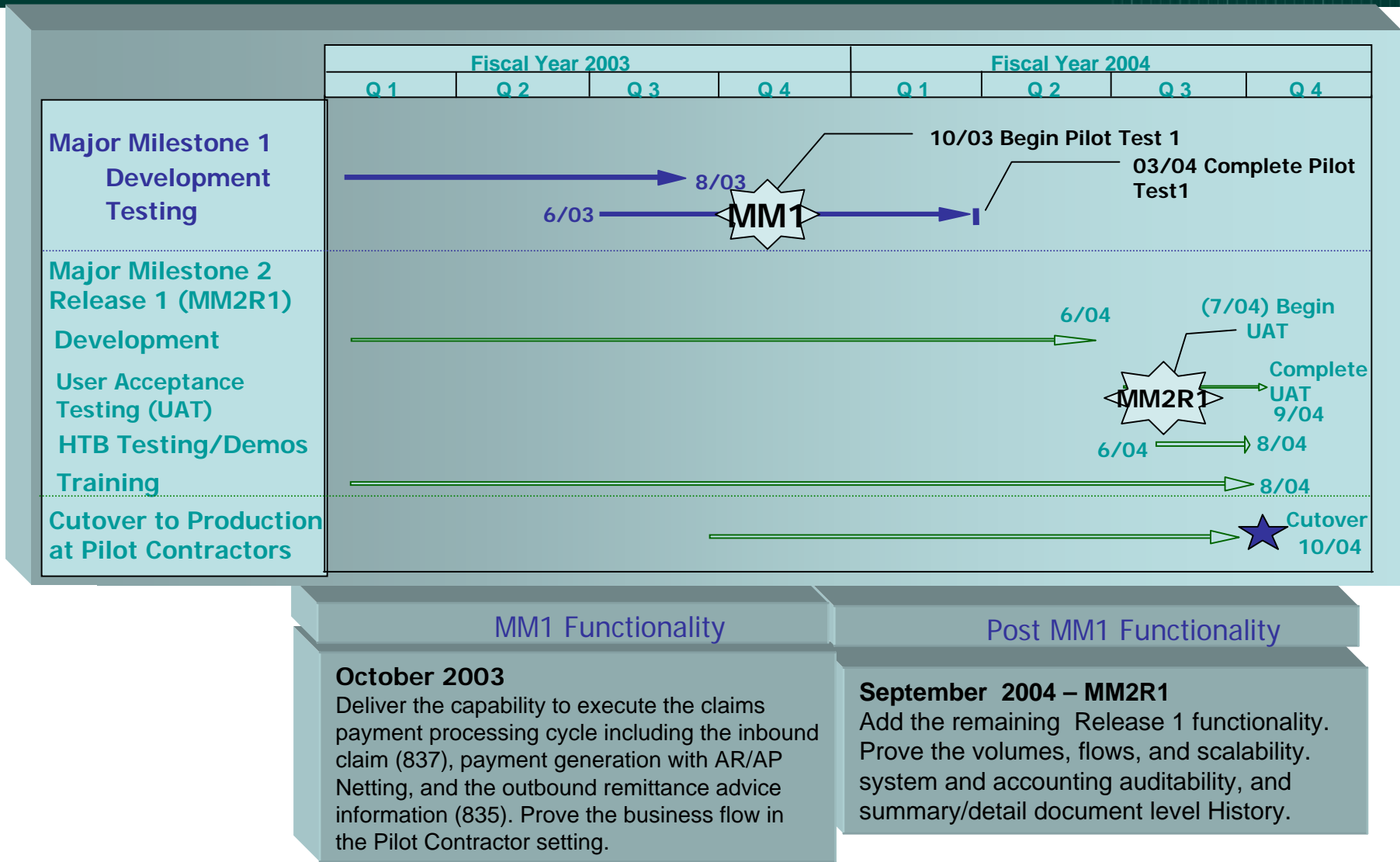


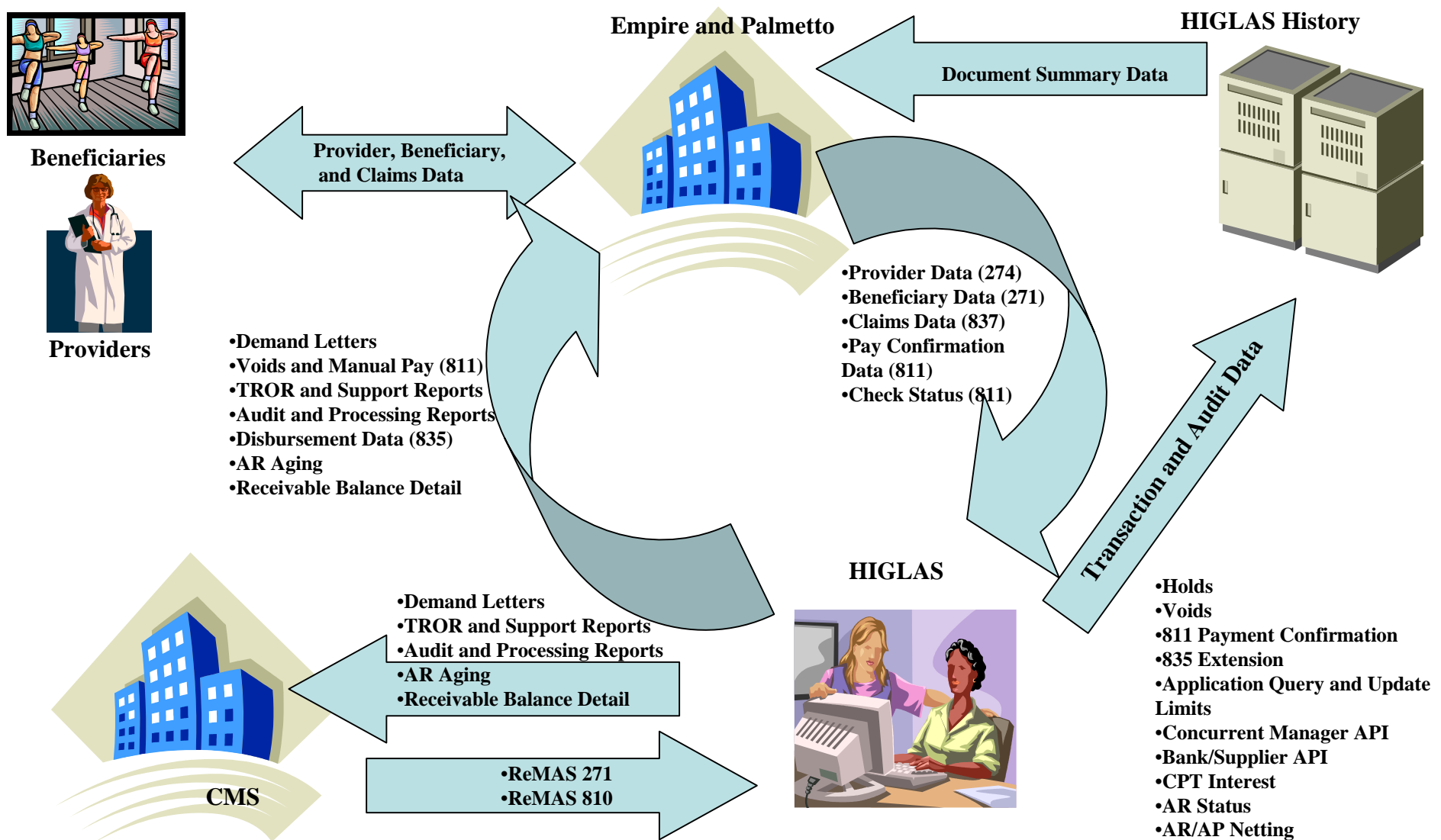
Contractor Executive Meeting
HIGLAS Briefing
May 4, 2004

- Release 1: Schedule and Functionality Overview
- How We Got Here – Job Mapping Progress to Date
- Pilot Test 1 – Lessons Learned
- Job Mapping – Key Elements
- Putting it all Together – Roles & Responsibilities Matrix
- Going Forward
 - Contractor Preparation Transition
 - Transition Handbook
 - Strategy/Schedule/Timeline
 - Questions

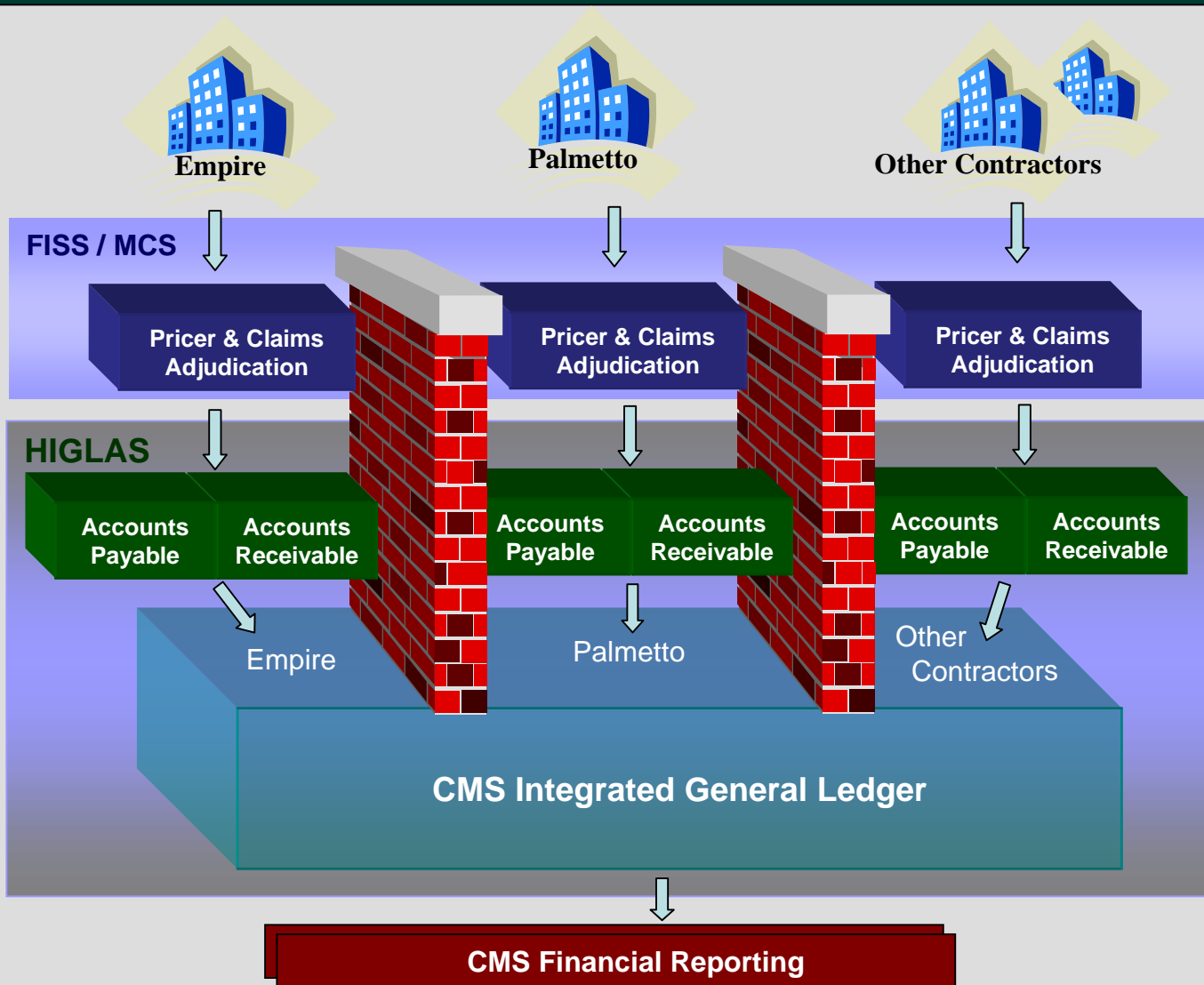
Release 1 Schedule and Functionality Overview



Release 1 – The Vision



Multiple Contractors within HIGLAS



- Medicare Contractors are setup as individual operating units within HIGLAS
- Each Contractor has secured access to their own Accounts Payable and Accounts Receivable transactions
- The integrated General Ledger enables timely financial reporting across multiple Contractors

How we got here

Job Mapping Progress to Date

Job Mapping Activities have included:

- Site surveys
- Data Mapping - Screen by screen review
- Roles and Responsibilities Matrix

Pilot Test 1

Lessons Learned

Lesson

Remedy

HIGLAS Team understanding of contractor “As-Is” condition



Comprehensive survey during pre-implementation period Wave 1 (July-September '04)

In-depth knowledge of Oracle Applications



Structured learning sessions

Oracle Responsibilities map to Segregation and Security requirements

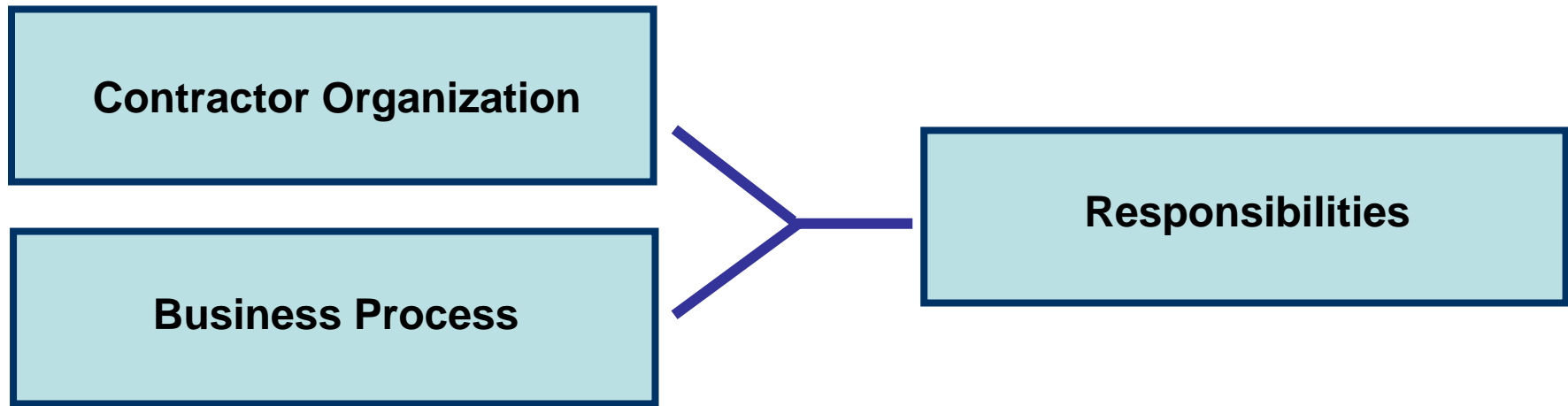


Walk through of Oracle Responsibilities

Mapping users to responsibilities



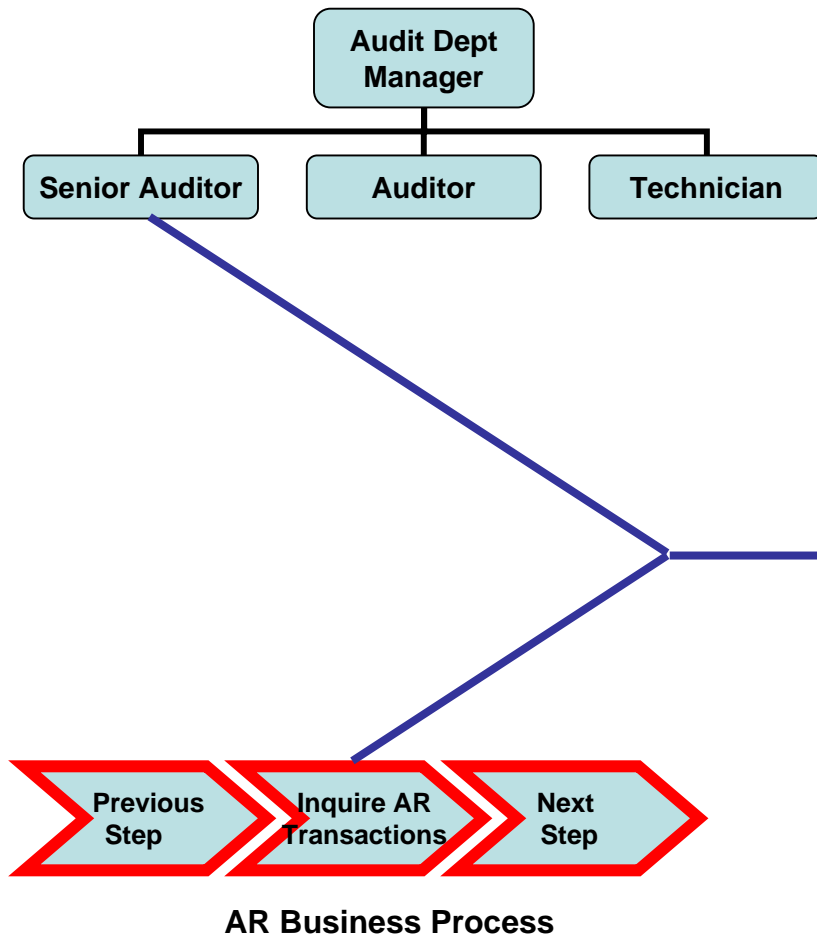
Developing a mapping users to responsibilities matrix



- ✓ One or more Job Titles can be mapped to an Oracle Responsibility
- ✓ Each Job Title can have access to multiple Oracle Responsibilities

Job Mapping Key Elements

Medicare Contractor Organization



Challenge: How do we adapt Standardized Oracle Responsibilities to meet the needs of each Medicare Contractor?

Standardized Oracle Responsibilities

Job Title	Inquire AP Transactions	Inquire AP Suppliers	Inquire AP Invoices	Inquire AP Payments	Inquire AR Transactions
Manager					
Senior Auditor					
Auditor					
Technician					

Note: This diagram relates to Transaction #2 - Inquire AR Transaction

Putting it all Together

Roles and Responsibilities Matrix

Department	Job Title in FISS	AR Federal Administration	AP Federal Administration	GL Federal Administration	Federal Administration Inquiry	Inquire AP Transactions	Inquire AP Suppliers	Inquire AP Invoices	Inquire AP Payments	Inquire AR Transactions
Audit	Supervisor/Manager					X		X	X	X
	Senior Auditor					X		X	X	X
	Auditor					X		X	X	X
	Technician									
Appeals	Manager					X		X	X	X

Pre-Implementation Framework Activities:

- Participate in Baltimore Kickoff – July '04
- HIGLAS Transition Handbook
- HIGLAS User Survey
- On-site orientation

The Transition Handbook - planning guidance and templates

- Communication and overall status reporting including a project plan template
- Transition project roles and responsibilities
- Pre-implementation surveys covering contractor organization, data center, and data conversion
- Connectivity instructions
- “Buddy” Contractor assistance
- HIGLAS Overview
- Testing Strategy
- Training Plan Overview
- Interface Overview
- Transition Readiness
- Cutover Execution Plan
- Help Desk Guidelines
- Risk Management Plan Overview

- Release 1 will be in production at the pilot contractors (Palmetto and Empire) on October 1, 2004
- Rollout to non-pilot contractors will begin October 2004
- Percentage of Contractor Financials accounted for in HIGLAS by FY:

	Receivables - % of Total (cumulative)	Benefit Dollars Paid - % of Total (cumulative)
FY 2004 (Pilot)	26%	5%
FY 2005	75%	54%
FY 2006	94%	81%
FY 2007	98%	94%

Proposed HIGLAS Transition Schedule

	Contractors
Wave 1 Oct. 2004 to March 2005	Empire Medicare Services – Fiscal Intermediary (FI) Contract (CAFM ID 308)
	First Coast Service Options – FI Contract (CAFM ID 90)
	TrailBlazer Health Enterprises – FI Contract (CAFM ID 400)
	Mutual of Omaha Insurance Co. – FI Contract (CAFM ID 52280)
Wave 2 April 2005 to Sept. 2005	First Coast Service Options – Carrier Contract (CAFM ID 590)
	Cahaba Gov't Benefit Administrators – FI Contract (CAFM ID 10)
	United Government Services – FI Contract (CAFM ID 450/452)
	Anthem Insurance Companies – FI Contract (CAFM ID 130)

- July – September '04
- October '04 – March '05
- March - April '05
- April '05 – June '05
- Pre – implementation Activities
- HIGLAS Transition
- Cutover to HIGLAS
- Post – implementation monitoring and related activities

